



VoIP Telephone Service

(Voice over Internet Protocol)

Description

Telephone service via an adapter connected to your Internet connection and regular telephone plugs into adapter.

(Computer does not have to be left on for VOIP to work.)

Monthly Costs

VOIP service - **\$27.50** (monthly) (no tax except for WI residents)
(VOIP's '214' number is a local number.)
{VOIP number is not included in phone book.}

Initial Costs

VOIP unit - **\$64.95 + tax** (one-time payment)

Customer has option to keep '265' phone number. ['800' numbers can also be ported.]

\$20.00 one-time fee for each ported number.

- Customer must provide copy of most recent phone bill to Fast-Air.
- Current phone company (ex. AT&T) takes about 1 to 2 weeks to port current phone number over.

Number listed in the phone book (**one-time fee of \$15.00**)

This means that customer could have 2 phone bills for one month until process is complete.}

VOIP Service: Caller ID
Voicemail (can be disabled to be Answering Machine compatible)
{Messages can be emailed or viewed online.}
Call Waiting
Call Forwarding
Unlimited local & long distance
911

If for some reason, a customer decides to cancel VOIP service, they must first contact their previous phone company to do the switch-over or they will lose their '265' number.

Fast-Air Internet provides a test unit to its customers so they can try the VOIP Service for 1 week to see if they would like to go ahead and subscribe to the service.